Global Privacy Statement (updated March 31, 2023)

The following is the Global Privacy Statement of Jetstream Coaching & Consulting (hereinafter Jetstream).

By continuing to use the Jetstream websites and services and to be a part of our email list and/or groups, you agree to the terms of this Privacy Statement.

What Information is Collected

Jetstream collects and stores the following personal and technical data:

·      Name, phone number, email, and other data that you provide to us.

·      Financial information, including but not limited to, credit card information that you provide to us.

·      Areas of interest that you provide to us.

·      Name of the domain from which you access the Internet.

·      Internet address of the websites from which you linked directly to our sites.

·      Type of web browsing software and operating system that you are using.

·      Date and time that you access our sites and amount of time spent on the sites.

·      Pages that you visit on our sites.

·      Client contact information.

How Information Is Collected

Information is collected in a variety of ways, including:

·       Use of pixels, cookies, forms, and fields.

·       Via phone, email, text, and chat features.

·       Public forums and groups.

·       Opt-in forms from our websites.

·       Display and native advertising like LinkedIn ads.

How Information Collected is Used

Information collected may be used for one or more of the following reasons:

·      Added to a database maintained by Jetstream to customize your experience.

·      Deliver information, surveys, requested products, and services.

·      For statistical purposes.

·      To share with our social media, advertising and analytics partners who may combine it with other information that you’ve provided to them or that they’ve collected from your use of their services.

·      To deliver results via the coach/client relationship.

·      To communicate with you on a consistent basis via email and/or social media.

Third Party Policy

We are committed to keeping your contact information confidential. We do not sell, rent, or lease contact information to third parties, and we will not provide your personal information to any third-party individual, government agency, or company at any time unless compelled to do so by law.

Security

Our websites, systems, apps, and services use physical, electronic, and managerial procedures to protect information collected online, including firewalls to protect the loss, misuse, and alteration of information under our control. The use of these security measures is not a guarantee that information supplied over the Internet will not be intercepted.

Links to Other Sites

Jetstream sites and communications contain links to other sites, including Acuity Scheduling, Stripe, Zoom, and Mailchimp. Jetstream is not responsible for the privacy practices of websites not affiliated with Jetstream. Inclusion of links to outside websites is not an endorsement of those outside websites or a guarantee that the information they contain is accurate.

Communications from Jetstream

Communications from Jetstream may include, but are not limited to, the following:

·      Site updates, company announcements, relevant products and content, programs and services, upcoming events, status of orders placed, and other relevant business purposes.

·      Responses to your requests for information.

·      Email, phone, text, video conferencing, and social chat features for communication purposes only.

By using Jetstream websites and services, you agree that you may be contacted in any manner contemplated in this section even if your number is found on a do-not-call registry, in-house list, or similar registry.

Disclosure

Jetstream will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to (a) conform to the edicts of the law or comply with legal process served on Jetstream or the sites; (b) protect and defend the rights or property of Jetstream and its affiliates and subsidiaries; and (c) act in urgent circumstances to protect the personal safety of users of Jetstream, its affiliates and subsidiaries, its websites, or the public.

Choice/Opt-Out or Corrections/Updates

Users of our websites and services can opt out of receiving communications from us and our partners. If you no longer wish to receive any future communications or need to change or modify information previously provided, please contact lsmith@jetstream.coach or call +1.214.207.0286. You may also opt out of receiving email communications by clicking the unsubscribe link in any email.

Your Rights

Your data protection rights give you the right to:

·      Access.

·      Rectification.

·      Erasure (Jetstream retains the right to maintain data as may be required by law).

·      Restrict processing.

·      Object to processing.

·      Data portability.

·      Complain to a supervisory authority.

·      Withdraw consent.

If you wish to exercise any of these rights, you may contact lsmith@jetstream.coach or call +1.214.207.0286.

Change in Terms of Privacy

Jetstream reserves the right to alter its privacy policies at any time without notice. Any changes to the policy will be posted on this page.

This site is controlled and operated by Jetstream from its office within the United States, and the information contained in this policy is in accordance with the [CCPA/CPRA](https://oag.ca.gov/privacy/ccpa), and [GDPR](https://gdpr.eu/what-is-gdpr/) rulings.

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Furthermore, you may not use the materials found on the websites or in a networked environment without first obtaining written consent from Jetstream.

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Contacting Jetstream

If you have any questions about this privacy statement or the practices of this site and/or services, please contact the following:

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1.214.207.0286